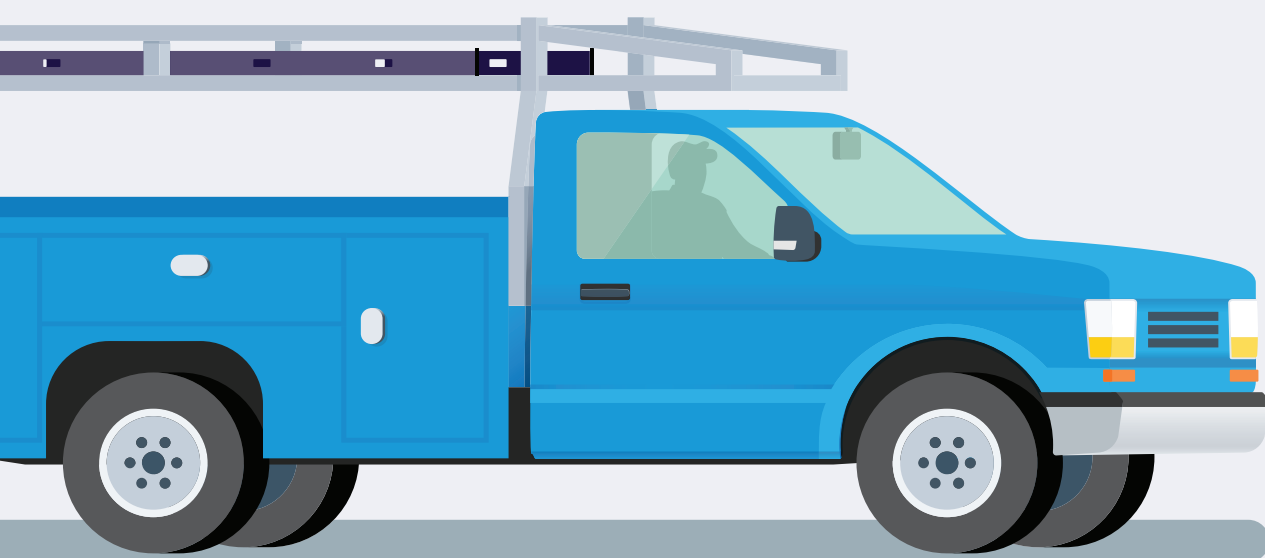


# Service Industry

## Highlights from Annual Driving Risk and Collision Analysis

Based on 358,000 risky driving events captured by Lytx DriveCam® Event Recorders

### MOST PREVALENT RISKY DRIVING BEHAVIORS



- \*Failed to Stop
- \*Late Response
- Food/Drink Observed
- \*Following Distance
- Cellphone/Device Observed

### MOST IMPROVED DRIVING BEHAVIORS

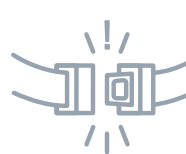
Behaviors with the greatest improvement 2018-2019



\*Following Distance  
IMPROVED  
**46%**



Posted Speed Violation  
IMPROVED  
**22%**



Driver Unbelted  
IMPROVED  
**19%**



Failed to Stop  
IMPROVED  
**10%**

### SERVICE INDUSTRY VS. ALL INDUSTRIES

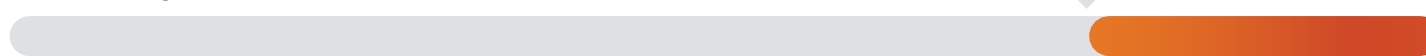
Risky behaviors from service industry fleets benchmarked against behavior averages of all other Lytx-covered industries

\*Other Distraction **27% more often**

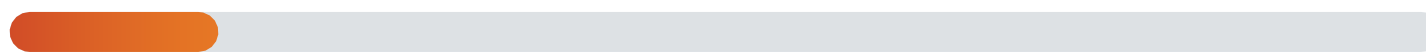


Posted Speed Violation

**26% less often**



Cellphone/Device Observed



**17% more often**

**\*Failed to Stop:** When a driver failed to stop at a stop sign or his/her speed remained above 5 mph

**\*Late Response:** When a driver was not distracted, yet responded late and abruptly to a readily visible risky situation ahead

**\*Following Distance:** When the distance to the vehicle directly ahead was approximately 1.5 seconds and not increasing for at least 4 consecutive seconds

**\*Other Distraction:** When a driver was distracted by something not specified elsewhere (i.e., cellphone, other device, food/drink or passenger); examples include directing too much attention to other drivers or pedestrians, lighting a cigarette or viewing paperwork